



**Fair
Trading**

COMPLAINT FORM

Please contact the Retailer/Supplier/Dealer/Real Estate Agent/Landlord about your complaint before you complete this form.

If a claim concerning this matter has been lodged with the Consumer, Trader and Tenancy Tribunal or Local Court, **you cannot lodge a complaint.**

Please attach ALL RELEVANT DOCUMENTATION of your complaint to this form.

Your Details		
Mr/Mrs/Miss/Ms/Other_____ Family Name <i>(Please circle)</i>		
First Name		
Address		
Suburb/Town	State	Postcode
Daytime Phone Number	Mobile Phone	
Email Address		

Need more help? If you require help in another language please contact the Telephone Interpreter Service on 13 14 50. Our TTY phone for the hearing impaired is (02) 9338 4943.
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Retailer/Supplier/Dealer/Agent/Landlord Details		
Name	ABN	
Address		
Suburb/Town	State	Postcode
Phone	Fax	
Description of Goods/Services		
Date of Supply of Goods/Services	Cost of Goods/Services \$	

Method of Payment	Payment Amount \$
Brand Name/Manufacturer/Vehicle Registration number (if applicable) -	

FAIR TRADING CENTRES

www.fairtrading.nsw.gov.au

<p>Albury FTC 490 David Street</p> <p>ALBURY NSW 2640 Tel: 13 32 20 Fax: (02) 6041 2220</p>	<p>Goulburn FTC 39 Goldsmith Street GOULBURN NSW 2580 Tel: 13 32 20 Fax: (02) 4822 1969</p>	<p>Penrith FTC Ground Floor, 2 Station Street PENRITH NSW 2750 PO Box 4004 PENRITH PLAZA NSW 2750 Tel: 13 32 20 Fax: (02) 4702 5300</p>
<p>Armidale FTC 85 Faulkner Street PO Box 641 ARMIDALE NSW 2350 Tel: 13 32 20 Fax: (02) 6772 9954</p>	<p>Grafton FTC 50 Victoria Street PO Box 362 GRAFTON NSW 2460 Tel: 13 32 20 Fax: (02) 6641 0999</p>	<p>Port Macquarie FTC 143 Horton Street PO Box 1747 PORT MACQUARIE 2444 Tel: 13 32 20 Fax: (02) 6584 1225</p>
<p>Bathurst FTC 154 Russell St PO Box 22 BATHURST NSW 2795 Tel: 13 32 20 Fax: (02) 6333 1402</p>	<p>Hurstville FTC Level 3, 4-8 Woodville Street HURSTVILLE NSW 2220 PO Box 151 HURSTVILLE BC NSW 1481 Tel: 13 32 20 Fax: (02) 8567 0055</p>	<p>Queanbeyan FTC Ground Floor 11 Farrer Place QUEANBEYAN NSW 2620 Tel: 13 32 20 Fax: (02) 6229 7751</p>
<p>Blacktown FTC NSW Government Offices Level 3, 22 Main Street PO Box 1001 BLACKTOWN NSW 2148 Tel: 13 32 20 Fax: (02) 9853 0150</p>	<p>Lismore FTC Suite 5, Upper Ground Floor Conway Court 17 Conway Street PO BOX 83 LISMORE NSW 2480 Tel: 13 32 20 Fax: (02) 6627 6555</p>	<p>Sydney FTC McKell Building 2-24 Rawson Place SYDNEY NSW 2000 Tel: 13 32 20 Fax: (02) 9619 8699</p>
<p>Broken Hill FTC 32 Sulphide Street PO Box 786 BROKEN HILL NSW 2880 Tel: 13 32 20 Fax: (08) 8088 5100</p>	<p>Liverpool FTC Shop 1R, 33 Moore Street LIVERPOOL NSW 2170 PO Box 609 LIVERPOOL BC NSW 1871 Tel: 13 32 20 Fax: (02) 8778 4099</p>	<p>Tamworth FTC Suite 3-5, Kable Korner Complex Cnr Kable Avenue & Darling Street PO Box 1033 TAMWORTH NSW 2340 Tel: 13 32 20 Fax: (02) 6761 9099</p>
<p>Coffs Harbour FTC 22 Park Avenue PO Box 1557 COFFS HARBOUR NSW 2450 Tel: 13 32 20 Fax: (02) 6653 0777</p>	<p>Newcastle FTC Level 5, 400 Hunter Street PO Box 835 NEWCASTLE NSW 2300 Tel: 13 32 20 Fax: (02) 4925 7028</p>	<p>Tweed Heads FTC Suite 26, Level 2, 75 Wharf Street PO Box 822 TWEED HEADS NSW 2485 Tel: 13 32 20 Fax: (07) 5599 5035</p>
<p>Dubbo FTC 50 Wingewarra Street PO Box 584 DUBBO NSW 2830 Tel: 13 32 20 Fax: (02) 6884 2486</p>	<p>Orange FTC 184-186 Lords Place PO Box 2285 ORANGE NSW 2800 Tel: 13 32 20 Fax: (02) 6360 6363</p>	<p>Wagga Wagga FTC 8 Baylis Street WAGGA WAGGA NSW 2650 Tel: 13 32 20 Fax: (02) 6933 9555</p>
<p>Gosford FTC Level 2, Gateway Centre 237 Mann Street PO Box 1019 GOSFORD NSW 2250 Tel: 13 32 20 Fax: (02) 4320 0601</p>	<p>Parramatta FTC Ground Floor, 1 Fitzwilliam St PARRAMATTA NSW 2150 PO Box 972 PARRAMATTA NSW 2124 Tel: 13 32 20 Fax: (02) 9895 0077</p>	<p>Wollongong FTC Level 3, 43 Burelli Street PO Box 5275 WOLLONGONG NSW 2520 Tel: 13 32 20 Fax: (02) 4220 5499</p>