

**RETAIL TRADING ACT 2008 DECISION****REASON FOR DECISION**

1. I, Anita Crow, am an officer holding a delegation from the Secretary under the *Retail Trading Act 2008* (**Act**) to exercise the functions prescribed in that Act.
2. On 10 July 2024, APG & Co t/as Saba QVB (**Applicant**) made an application under section 10 of the Act as occupier of a shop at 5-9/455 George Street, Sydney (**Shop**), for the Shop to be exempt from the requirement to be kept closed on Easter Sunday for the years 2025, 2026 and 2027 (**Application**).
3. The Application was placed on public exhibition for a period of no less than 14 days from 5 August 2024 and public comment was sought.
4. I have considered the Application and public comments that were received.
5. On this day I have decided to refuse the application as I am not satisfied that, as required by section 10(2) of the Act, it is in the exceptional circumstances of the case in the public interest to do so, having regard to the following matters:
  - (a) the nature of the Shop and the kinds of goods sold by the Shop.
  - (b) the need for the Shop to be kept open on the days concerned.
  - (c) the likely effect of the proposed exemption on the local economy, tourism and small businesses and other businesses in the area.
  - (d) the likely effect of the proposed exemption on employees of, or persons working in, the Shop.
6. In making this decision I have taken into account the principles enunciated in a decision of the Administrative Decisions Tribunal (**Shop Distributive and Allied Employees Association v Director General of Services Technology and Administration and K-Mart Australia Limited [2010] NSW ADT 312**) that the test under section 10 is a two-step process, there being a need for both exceptional circumstances and for the granting of the exemption to be in the public interest.

7. The Applicant submitted the following as exceptional circumstances:
  - (a) The shop is located in the historic QVB Building in the City of Sydney. Visitors to the building expect stores within the centre to be open at this time.
8. Whilst I acknowledge the circumstances raised by the shop, these do not qualify as exceptional circumstances in accordance with section 10(2) of the Act.
9. The Applicant submitted the following reasons as to why they believed granting an exemption would be in the public interest:
  - (a) The store is in a high traffic tourist area
  - (b) Tourists travelling into the City of Sydney expect stores to be open, especially in the historic QVB building.
10. I do not consider the reasons provided by the Applicant sufficiently demonstrate that granting the Shop an exemption is in the public interest in accordance with section 10(2) of the Act.

Yours sincerely,

Anita Crow  
Project Officer  
**NSW Fair Trading**