

Communication pack

We invite residents and operators to have their say on the statutory review of the Residential (Land Lease) Communities Act 2013.

This communication pack has been created to help your community share information about the consultation and encourage people to share their views.

This pack contains approved content for:

- websites
- social media posts
- newsletters.

For more information, please email: rllcreview@customerservice.nsw.gov.au





About the review

There are more than 35,000 people living in over 500 residential land lease communities across NSW.

The NSW Government is reviewing the Residential (Land Lease) Communities Act 2013.

These laws cover permanent sites in caravan and residential parks and set out the rights and responsibilities of residents and operators.

Your feedback will help make sure the laws are relevant for people living and working in residential communities and that they are fair for everyone.

Have your say at www.haveyoursay.nsw.gov.au/residential-land-lease-communities

Submissions close **5pm 26 February 2021**.





Website and Newsletter content

Have your say on residential land lease communities

If you own or rent in or live near a residential land lease community, NSW Fair Trading wants to hear from you.

The NSW Government is reviewing the Residential (Land Lease) Communities Act 2013. These laws cover permanent sites in caravan and residential parks, outlining the rights and responsibilities of residents and operators.

Your feedback will help make sure any changes to these laws are relevant and fair for people living and working in residential land lease communities.

Have your say at www.haveyoursay.nsw.gov.au/residential-land-lease-communities

Submissions close **5pm 26 February 2021**.



Social media content

You can share the social media posts which will be published on NSW Fair Trading social media channels throughout the consultation.

Here are the links to:

- NSW Fair Trading Facebook page
- NSW Fair Trading Twitter account

We've provided the captions below for you to posts on your own social media channels:

LinkedIn

Have your say on the review of laws that regulate residential land lease communities. Visit haveyoursay.nsw.gov.au

Facebook

Have your say on the laws that cover permanent sites in caravan and residential parks. Your feedback will help make sure these laws are fair for everyone. Visit haveyoursay.nsw.gov.au

Twitter

Have your say on the laws that cover permanent sites in caravan and residential parks haveyoursay.nsw.gov.au #FairTrading #Haveyoursay



Creative materials: Do's and Don'ts

When sharing messages about the consultation with your community, it is important to ensure the messaging is appropriate to the subject and audience.

Do

- Use only the approved captions and content we have provided for social media posts and newsletter content.
- Refer to 'NSW Fair Trading'.
- Use the web address to support the consultation wherever possible.
- Only share official posts from the NSW Fair Trading Facebook and Twitter pages.
- If you have any questions, call 13 32 20 or email rllcreview@customerservice.nsw.gov.au

Don't

- Amend any of the content we have provided.
- Use the supplied material for any activity other than promoting the consultation.



