

Customer Notice

Changes to gift cards

From 31 March 2018 in NSW:

- most gift cards and vouchers sold are valid for three years, even if they are pre-printed with a shorter expiry period
- once gift cards and vouchers are purchased, administration fees that reduce the card balance are prohibited, however, transaction costs such as booking fees and foreign currency conversion fees can be applied.

Some gift cards and vouchers are exempt - further details at www.fairtrading.nsw.gov.au

Existing terms and conditions apply to gift cards and vouchers bought before 31 March 2018.



NSW Fair Trading
13 32 20
www.fairtrading.nsw.gov.au