
From: Chris Poulton
Sent: Monday, 20 August 2018 4:22 PM
To: Policy
Cc: Chris Poulton
Subject: Re: Easy and Transparent Trading - Re DFSI Consultation paper 0004/388138
Building and Trades Liscence Numbers

Dear Fair Trading,

RE: Building and Trades License Numbers - Current Problems and Suggested Solutions

Here are some suggestions for you from a Small Business Employer and End User Customer after our Experiences with Bad Trades People and their Workers.

If all goes well then there is no problem, BUT very often you find there are rogue operators and their friends that they use as laborers and workers. We have found out that sometimes these people are out on Parole and have found history of criminal activity from Newspapers – see attached

Note: If courts are Public then there should be no problem obtaining court records and history of convictions – if necessary.

Privacy: Notwithstanding the Privacy act and all of its exclusions the Privacy and Safety of the Employer and Family should over ride any privacy considerations of the trades people attending site. If courts are public then the court history of potential Trades people attending your site should be made available if necessary – BEFORE a problem arises – Not afterwards – as has happened with us on several occasions.

1: Full Identification is Needed.

Before you proceed with any work or Trades People entering onto your premises or into your home you really need to be able to do the following – simply and easily – So as you can easily check their work history, references and any problems with clients – Fair Trading should assist with this task – not hinder it and drive you into a Maze of searches etc etc.

1: Full Name of Builder or Trades Person including any associates

1A: Previous Trading History and Company names and ABN, ACN numbers – To show any history of Phoenixing and previous insolvency

2: Current Operating Business Address – Not a PO Box Number – Currently the address is not on the Fair Trading Website – This allows them to Evade Their Court Notices, Writ for Levy of Property, Statement of Claim, examination notices etc etc

3: License Numbers and Registration Certifications

4: Any associated ASIC registrations like ABN, CAN, Trust etc etc

5: Penalty Infringement Notices, cancellations etc etc

6: History of Insolvency or Bankruptcy

7: History of Injuries on site and workers compensation claims – Reason : We have had people trying to make Frivolous Claims for basically existing conditions

8: Criminal History detailing Convictions, Prison stays, Legal proceedings against them etc as we have had trades people stealing goods from site and its very hard to get a conviction.

9: List of any reports and complaints about them from people to Fair Trading or ASIC or ACCC -

10: Company searches from ASIC, ACCC, Fair Trading to include all details. Current Problem is that you can pay for these searches and they often don't give you any information.

11: When things go wrong then Fair Trading actually assists in remedying the situation – Not just referring you to Legal Aid and Law Assist – This is just a Cop Out.

NOTE: Attached Newspaper Articles via post – of Trades People with Criminal Record History of Convictions

We believe if these changes were done then it would make it a more, safe, Honest and favorable outcome for the customer and help the Government weed out the rouge operators.

Thank you, regards,
Mr Chris Poulton
Calcomp Equipment
