

Mr David Elliott MP

Minister for Police & Emergency Services

Member for Baulkham Hills

8 August 2019

Dear Mr Elliott

Retirement Village Exit Entitlements and recurrent Charges Cap.

A Discussion Paper was released on the 9 July 2019 by the Hon Kevin Anderson, Minister for Better Regulation and innovation inviting submissions from the public as to how your Government should proceed with its announced intention to :

- Introduce a 42 day limit on the length of time retirement villages can charge for general services after the departure of a resident, and
- Mandate that entitlements be repaid within six months of a resident moving out of a retirement village in Metropolitan areas and 12 months for Regional areas.

These reforms were a recommendation of the Greiner Inquiry into the Retirement Village Sector in 2017. The Government undertook to implement the reforms.

Our retirement village had the benefit of Ms Greiner attending and speaking to residents about the inquiry and her recommendations to Government. She left us in no doubt the Government were fully supportive of all 17 reform she had recommended. We were also aware the Government had given this support prior to the State elections in March 2019 which we are sure was of comfort to all residents of retirement villages.

It was of some concern to hear a Discussion Paper of some length has been released. From reading same it would appear there may be a thought or suggestion that the reforms mentioned above may be 'grandfathered' – in other words not applicable to existing residents who were clearly identified by Ms Greiner as being treated unfairly.

Mr Elliott, your Government clearly supported the recommended reforms in the lead up to the election this year. Nothing has changed, existing residents are not treated fairly when leaving their premises.

The reforms are very necessary to bring fairness and equity to all retirees in Villages. Hopefully the 'grandfathering' is not taken on board and the Government implement the recommendations as promised and intended. We look for your support as our local member and a very senior Minister of the NSW Government.

Yours sincerely

Lloyd Taylor

Robina Taylor

cc. FAIR TRADING.