

Are you eligible to apply for an Exit Entitlement Order?



As of 1 January 2021, a resident who leaves a Retirement Village to enter an aged care facility or leaves the village permanently can apply for the operator to pay exit entitlements if the property has not been sold after 6 months and if the operator has unreasonably delayed the sale of the property.

This applies if:

- the resident is a registered interest holder, and
- the resident has not applied for the Aged Care Daily Accommodation Payment, and
- the property is not in a Strata or Community scheme village, and
- the resident does not own shares in a Company title or Trust village that gives them their resident right

