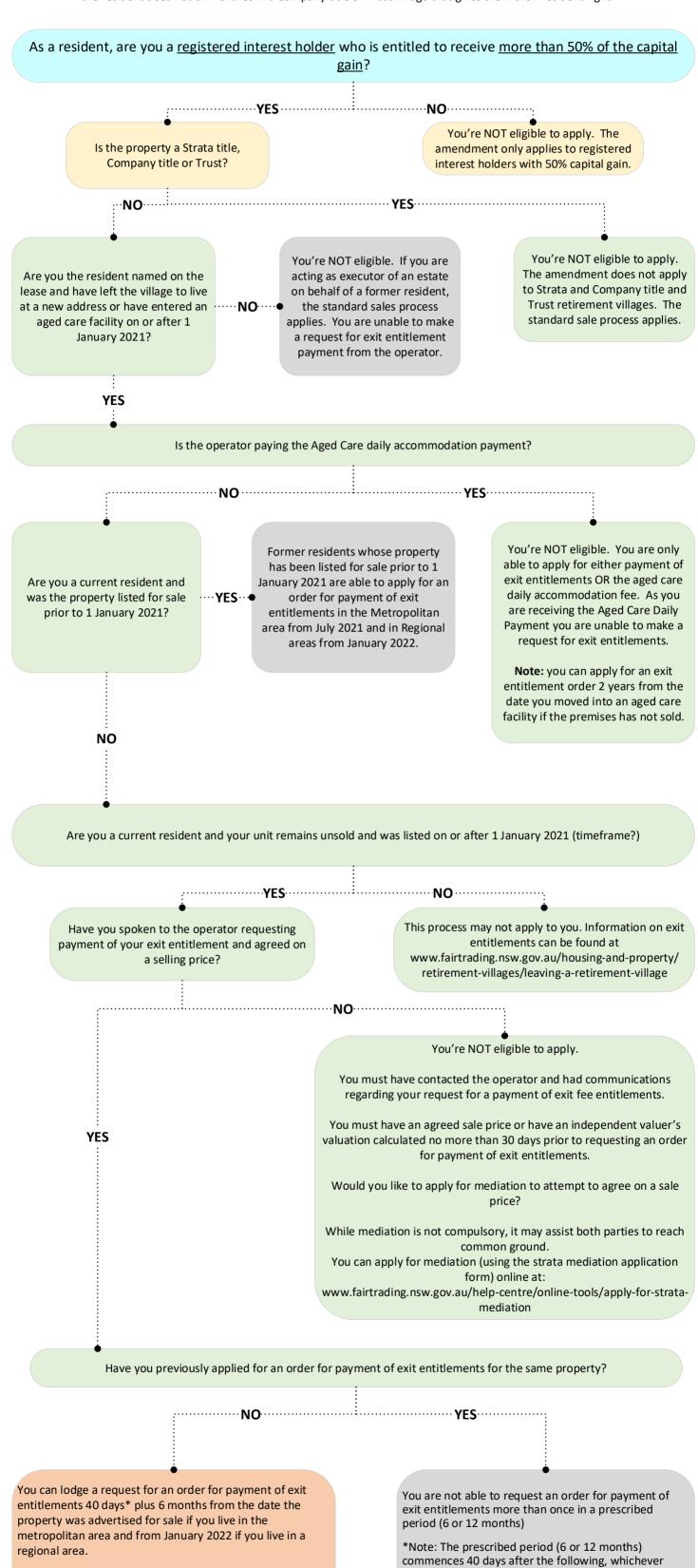
Are you eligible to apply for an Exit Entitlement Order?



As of 1 January 2021, a resident who leaves a Retirement Village to enter an aged care facility or leaves the village permanently can apply for the operator to pay exit entitlements if the property has not been sold after 6 months and if the operator has unreasonably delayed the sale of the property.

This applies if:

- the resident is a registered interest holder, and
- the resident has not applied for the Aged Care Daily Accommodation Payment, and
- the property is not in a Strata or Community scheme village, and
- the resident does not own shares in a Company title or Trust village that gives them their resident right



occurs first-

first advertised for sale,

operator all keys to the premises,

notice to the operator of that fact.

(a)

(b)

the date the former occupant's premises are

the date the former occupant permanently

if the former occupant does not intend to

vacates the premises, including by returning to the

move out of the premises while the premises are for

sale—the date the former occupant gives written

To lodge your application please provide:

entitlements and disclosure statement

page)

required.

Application for an order for payment of exit

Documentation attesting to agreed sale price

Please note: You will be contacted if further information is

Copy of the notice provided to the operator

Contract details – First page and page that sets out exit

Evidence of communication with operator (maximum 1