

Dear Property Review,

I am astonished that within the content of your review not one word has been identified about Ethics of Business Practices?

I believe through evidence that if all personnel involved in property business transaction could know and understand basic ethics, honesty and respect many of the current problems would be eliminated. This is a core element of any interface between clients and the public domain. Training should be explicit and core competencies measured by tools. Students should NOT be passed just because they paid their money! Standards should prevail.

I am sure the Department of Fair Trading does not want this to end up like the Building Tribunal where the Builders have considerable sway over the outcome. The victims are often the poor unfortunate person who has employed the builder to work towards Australian Building Standards only to find that all their money has been spent on fraudulent building practices where the builders are not interested in doing an excellent job!

Regards,

Dr Barbara Newman