

Attn: Proper Officer JKN Hills Pty Ltd (ACN 159 864 089) 121 Majors Bay Road CONCORD NSW 2137

Service: By registered post and by email

28 September 2023

Building Work Rectification Order

Section 33 of the Residential Apartment Buildings (Compliance and Enforcement Powers) Act 2020

JKN Hills Pty Ltd (ACN 159 864 089) is being given this Building Work Rectification Order (Order) in relation to address 299-309 Old Northern Road, Castle Hill NSW 2154 (Lot 1 DP 1226863, SP 97992) (the Development). JKN Hills Pty Ltd (ACN 159 864 089) is required to cause building work to be carried out to remediate the serious and/or potential serious defects as set out below in this Order.

Failure to comply with the requirements in this Order is a criminal offence.

Background

- 1. The Department of Customer Service (**the Department**) administers the *Residential Apartment Buildings* (*Compliance and Enforcement Powers*) Act 2020 (**the Act**).
- 2. Under section 33 of the Act, if the Secretary of the Department, or their authorised delegate, has a reasonable belief that building work was carried out in a manner that could result in a serious defect in relation to the Building, they may order the developer to rectify building work to remediate the serious defect or potential serious defect.
- 3. Section 3 of the Act defines a serious defect. Section 3 of the Act also defines the term "building element" by reference to the *Design and Building Practitioners Act 2020* (**DBP Act**). Section 4 of the Act defines the term "developer". Section 6 of the Act provides the building work to which the Act applies. Relevant excerpts from sections 3, 4 and 6 of the Act and section 6 of the DBP Act are **Attachment A** to this order.
- 4. Matthew Whitton, Assistant Building Commissioner (Building & Construction Compliance: NSW Fair Trading, Department of Customer Service) is an authorised delegate of the Secretary of the Department.
- 5. JKN Hills Pty Ltd (ACN 159 864 089) is the developer of the residential apartment building known as 'Atmosphere' 299-309 Old Northern Road, Castle Hill NSW 2154 (Lot 1 DP 1226863, SP 97992) for the purposes of section 4(a) of the Act.
- 6. The Development consists of a mixed use development consisting of 2 residential buildings containing 701 sole occupancy units, 4 commercial retails spaces and underground parking.
- 7. On 19 July 2023, authorised officers conducted a lawful inspection of the Development.

Requirements in relation to Serious Defects

8. I, Matthew Whitton, under section 34(1) of the Act, specify the standard of building work to be done in respect of the serious defects referenced in column 1 of Table 2 below and under section 34(1A) of the Act require that you JKN Hills Pty Ltd (ACN 159 864 089) do the things specified in column 5 of Table 2 below in respect of those serious defects. Each requirement must be complied with by the time set out in column 6 of Table 2:

Table 2: Requirement in relation to specified standard

Serious Defect Reference No.	Location of Serious Defect	Description of Serious Defect	Specified standard of building work (s 34(1)(a))	Requirement (s 34(1A))	Time for compliance with Requirement from the date of issue of this order (s 39(1))
1.	Fire doors throughout the residential areas of the building	Fire doors are not self-closing and do not latch appropriately when closed.	Ensure all fire doors throughout the building self- close appropriately and latch when closed.	 Within the time period specified in column 6, Stage 1 Submit a written report to the OC Audit team via email to ocaudits@customerservice.nsw.gov.au The written report required to be submitted must: i) be prepared by a suitably qualified and experienced person, being a registered certifier holding unrestricted accreditation, or a specialist appropriate to the subject areas of the building being fire safety; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; iii) be prepared with consideration to this Order and the Reasons for this Order; and iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. 	Stage 1: 1 month Stage 2: 6 months Stage 3: 6.5 months

				Stage 2 Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage.	
				Stage 3 Engage the fire engineer consultant to	
				undertake progressive inspection of	
				setting out compliance with the	
				building work undertaken at stage 2.	0
2.	Fire doors	Fire doors have	Ensure fire doors	Within the time period specified in	Stage 1:
	throughout	been installed with	are installed	column 6,	I month
	the building	gaps of more than	without excessive		Stars 2
	and	10mm at base of	gaps to ensure an	Stage 1	Stage 2:
	basement	door and between	adequate FRL is	Submit a written report to the OC Audit	6 months
		the leaf/head or	met	team via email to	Store 2
		leaf/each stile of more than 3mm		ocaudits@customerservice.nsw.gov.au	6.5 months
				The written report required to be	
				submitted must:	
				 i) be prepared by a suitably qualified and experienced person, being a registered certifier holding unrestricted accreditation, or a specialist appropriate to the subject areas of the building being fire safety; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023: 	

				 iii) be prepared with consideration to this Order and the Reasons for this Order; and iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. 	
				Stage 2	
				Ensure building work is carried out to	
				rectify the serious defect in	
				accordance with the written report	
				and make good any resultant	
				consequential damage.	
				Stage 3	
				Engage the FER Consultant to	
				undertake progressive inspection of	
				setting out compliance with the	
				building work undertaken at stage 2.	
3.	Egress from	The egress pathway	Ensure all egress	Within the time period specified in	Stage 1:
	Residential	from the fire	pathways have a	column 6,	1 month
	fire isolated	isolated stairways in	minimum width of		Store 2:
	stairways	building B is less	I metre.	Stage I	Stage Z:
	tower B			team via email to	0 11011115
				ocaudits@customerservice.nsw.gov.au	Stage 3:
					6.5 months
				The written report required to be	
				submitted must:	
				i) be prepared by a suitably qualified	
				registered certifier holding	
				unrestricted accreditation, or a	
				specialist appropriate to the subject	

				 areas of the building being a fire engineer consultant; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; iii) be prepared with consideration to this Order and the Reasons for this Order; and iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. 	
				Stage 2 Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage.	
				Stage 3 Engage the FER Consultant to undertake progressive inspection of remedial works and provide a report setting out compliance with the building work undertaken at stage 2.	
4.	Throughout the Building. Defect was specifically observed in doors to fire isolated stairway and exit door	Doors to fire- isolated stairways have a steps or ramps at the door thresholds. The egress from the fire isolated stairway contains a step exceeding 190mm.	Ensure that the doorway to a fire isolated stairway does not have a ramp or threshold step.	Within the time period specified in column 6, Stage 1 Submit a written report to the OC Audit team via email to <u>ocaudits@customerservice.nsw.gov.au</u> The written report required to be submitted must:	Stage 1: 1 month Stage 2: 6 months Stage 3: 6.5 months

from fire		i) be prepared by a suitably qualified
isolated		and experienced person, being a
stairway to		registered certifier holding
Terminus		unrestricted accreditation, or a
Street.		specialist appropriate to the subject
		areas of the building being a fire
		engineer consultant :
		ii) be prepared with consideration
		given to the Hills Shire Council Fire
		Safety order dated 3 August 2023:
		iii) be prepared with consideration to
		this Order and the Reasons for this
		Order:
		iv) identify all locations throughout the
		building where this serious defect
		exists, and
		v) detail the specific building work
		necessary to eliminate the serious
		defect and meet the specified
		standard.
		Stage 2
		Ensure building work is carried out to
		rectify the serious defect in
		accordance with the written report
		submitted in compliance with Stage 1
		and make good any resultant
		consequential damage.
		Stage 3
		Engage the FER Consultant to
		undertake progressive inspection of
		remedial works and provide a report
		setting out compliance with the
		building work undertaken at stage 2.

5.	Throughout	Copper and metal	Ensure all	Within the time period specified in	Stage 1:
	Basement 1	pipes penetrating	penetrations in	column 6,	1 month
		walls and soffit are	whole building are		
	Defect was	not fire stopped	fire stopped to	Stage 1	Stage 2:
	specifically		achieve the	Submit a written report to the OC Audit	6 months
	observed in		required FRL	team via email to	
	fire rated			ocaudits@customerservice.nsw.gov.au	Stage 3:
	wall adjacent				6.5 months
	to lift 7 and 8			The written report required to be	
				submitted must:	
				i) be prepared by a suitably qualified	
				and experienced person, being a	
				registered certifier holding	
				unrestricted accreditation, or a	
				specialist appropriate to the subject	
				areas of the building being fire	
				safety;	
				ii) be prepared with consideration	
				given to the Hills Shire Council Fire	
				Satety order dated 3 August 2023;	
				III) be prepared with consideration to	
				Urder;	
				iv) identify all locations throughout the	
				oviete and	
				v) detail the specific building work	
				necessary to eliminate the serious	
				defect and meet the specified	
				standard	
				Stage 2	
				Ensure building work is carried out to	
				rectify the serious defect in	
				accordance with the written report	
				submitted in compliance with Stage 1	

				and make good any resultant consequential damage.	
6.	Building B Fire isolated stair	There appears to be combustible plasterboard within the fire isolated stair. Water has damaged the material with visible holes present.	Ensure the fire isolated stair is constructed of appropriately fire rated material and achieves the requisite FRL	 and make good any resultant consequential damage. Stage 3 Engage the FER Consultant to undertake progressive inspection of remedial works and provide a report setting out compliance with the building work undertaken at stage 2. Within the time period specified in column 6, Stage 1 Submit a written report to the OC Audit team via email to ocaudits@customerservice.nsw.gov.au The written report required to be submitted must: be prepared by a suitably qualified and experienced person, being a registered certifier holding unrestricted accreditation, or a specialist appropriate to the subject areas of the building being a fire engineer consultant; be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; be prepared with consideration to this Order and the Reasons for this Order; and 	Stage 1: 1 month Stage 2: 6 months Stage 3: 6.5 months
				defect and meet the specified standard.	

7.	Building B	The sprinkler pipe penetrating	Ensure all penetrations are	Stage 2Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage.Stage 3Engage the FER Consultant to undertake progressive inspection of 	Stage 1: 1 month
	Basement	unknown	fire stopped to	team via email to	Stago 2
	room	plasterboard into	required FRL	ocaudits@customerservice.nsw.gov.au	6 months
		is not fire stopped		The written report required to be	Stage 2:
				 submitted must: i) be prepared by a suitably qualified and experienced person, being a registered certifier holding unrestricted accreditation, or a specialist appropriate to the subject areas of the building being fire safety; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; iii) be prepared with consideration to this Order and the Reasons for this Order; and iv) detail the specific building work necessary to eliminate the serious 	6.5 months

				defect and meet the specified standard. Stage 2 Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage. Stage 3 Engage the FER Consultant to undertake progressive inspection of remedial works and provide a report	
				setting out compliance with the building work undertaken at stage 2.	
8.	Common hallway in Buildings A and B	Smoke dampers have not been installed in the lobby relief shaft for the stair pressurisation system and in some instances are blocked by plasterboard	Ensure smoke dampers are installed in the lobby relief shaft and ensure they are not blocked or covered by obstructions.	 Stage 1 Submit a written report to the OC Audit team via email to ocaudits@customerservice.nsw.gov.au The written report required to be submitted must: i) be prepared by a suitably qualified and experienced person, being a registered certifier holding unrestricted accreditation, or a specialist appropriate to the subject areas of the building being fire safety; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; iii) be prepared with consideration to this Order and the Reasons for this Order; and 	Stage 1: 1 month Stage 2: 6 months Stage 3: 6.5 months

				 iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. 	
				Stage 2 Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage.	
				Stage 3 Engage the FER Consultant to undertake progressive inspection of remedial works and provide a report setting out compliance with the building work undertaken at stage 2.	
9.	Basement levels 1, 2, 3, 4 and 5	Ventilation grilles have been installed without fire	Ensure fire dampers are installed to all	Stage 1 Submit a written report to the OC Audit team via email to	Stage 1: 1 month
		dampers	ventilation grilles.	ocaudits@customerservice.nsw.gov.au	Stage 2: 6 months
				 The written report required to be submitted must: i) be prepared by a suitably qualified and experienced person, being a registered certifier holding unrestricted accreditation, or a specialist appropriate to the subject areas of the building being fire safety; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; 	Stage 3: 6.5 months

				 iii) be prepared with consideration to this Order and the Reasons for this Order; and iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. 	
				Stage 2 Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage.	
				Stage 3 Engage the FER Consultant to undertake progressive inspection of remedial works and provide a report setting out compliance with the building work undertaken at stage 2.	
10.	Concrete slabs in basement levels 2, 3, and 4	The concrete slabs have moved laterally and vertically by up to 40mm. There is spalling to the slab edges and the dowel between slabs has no fire protection sleeves.	Ensure concrete movement does not affect the serviceability of the building structure and performs adequately under all reasonably expected design actions	 Within the time period specified in column 6, Stage 1 Submit a written report to the OC Audit team via email to ocaudits@customerservice.nsw.gov.au The written report required to be submitted must: i) be prepared by a suitably qualified and experienced person or specialist appropriate to the subject areas of the building, being a structural engineer; 	Stage 1: 1 month Stage 2: 3 months Stage 3: 6 months

				 ii) be prepared with consideration to this Order and the Reasons for this Order; iii) provide the location, number, sizes and the capacity of props required, and iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. 	
				Stage 2 Install propping to the joint areas of concern in accordance with the written report submitted in compliance with stage 1.	
				Stage 3 Carry out the work to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage.	
11.	Roof top hydrant pump room Tower A	Hydrant pump room is accessed via fire isolated stair and discharges to the podium level. It should discharge to an open space.	Ensure the fire isolated stair egress from the hydrant pumproom is to an open space not the podium level of the building.	 Within the time period specified in column 6, Stage 1 Submit a written report to the OC Audit team via email to ocaudits@customerservice.nsw.gov.au The written report required to be submitted must: i) be prepared by a suitably qualified and experienced person, being a registered certifier holding 	Stage 1: 1 month Stage 2: 6 months Stage 3: 6.5 months

				 unrestricted accreditation, or a specialist appropriate to the subject areas of the building being a fire engineer consultant; ii) be prepared with consideration given to the Hills Shire Council Fire Safety order dated 3 August 2023; iii) be prepared with consideration to this Order and the Reasons for this Order; and iv) detail the specific building work necessary to eliminate the serious defect and meet the specified standard. Stage 2 Ensure building work is carried out to rectify the serious defect in accordance with the written report submitted in compliance with Stage 1 and make good any resultant consequential damage. Stage 3 Engage the fire engineer consultant to undertake progressive inspection of remedial works and provide a report setting out compliance with the building work undertaken at stage 2. 	
12.	Basement Level 1 sprinkler valve	Sprinkler system is accessed via the fire control room. It should have direct access to a road or open space.	Ensure the sprinkler system has direct access to a road or open space.	Within the time period specified in column 6, Stage 1 Submit a written report to the OC Audit team via email to ocaudits@customerservice.nsw.gov.au	Stage 1: 1 month Stage 2: 6 months

			Stage 3:
		The written report required to be	6.5 months
		submitted must:	
		i) be prepared by a suitably qualified	
		and experienced person, being a	
		registered certifier holding	
		unrestricted accreditation, or a	
		specialist appropriate to the subject	
		areas of the building being a fire	
		engineer consultant;	
		ii) -be prepared with consideration	
		given to the Hills Shire Council Fire	
		Safety order dated 3 August 2023;	
		iii) be prepared with consideration to	
		this Order and the Reasons for this	
		Order; and	
		iv) detail the specific building work	
		necessary to eliminate the serious	
		defect and meet the specified	
		standard.	
		Charge O	
		Stage 2	
		Ensure building work is carried out to	
		rectify the serious defect in	
		accordance with the written report	
		and make good any regultant	
		consequential damage	
		consequential damage.	
		Stage 3	
		Engage the fire engineer consultant to	
		undertake progressive inspection of	
		remedial works and provide a report	
		setting out compliance with the	
		building work undertaken at stage 2.	

13.	Fire isolated	Goings and risers	Ensure all	Within the time period specified in	Stage 1:
	stair B –	have inconsistent	stairways have	column 6,	1 month
	levels 20 and	dimensions and are	consistent goings		
	Basement 1	outside the	and risers	Stage 1	Stage 2:
		permissible range	throughout the	Submit a written report to the OC Audit	6 months
			building	team via email to	
				ocaudits@customerservice.nsw.gov.au	Stage 3: 6.5 months
				The written report required to be	
				submitted must:	
				i) Be prepared by a suitably qualified	
				and experienced person, being a	
				registered certifier holding	
				unrestricted accreditation, or a	
				specialist appropriate to the subject	
				areas of the building being a fire	
				ii) be prepared with consideration	
				given to the Hills Shire Council Fire	
				Safety order dated 3 August 2023	
				iii) be prepared with consideration to	
				this Order and the Reasons for this	
				Order: and	
				iv) detail the specific building work	
				necessary to eliminate the serious	
				defect and meet the specified	
				standard.	
				Stage 2	
				Ensure building work is carried out to	
				rectify the serious defect in	
				accordance with the written report	
				submitted in compliance with Stage 1	
				and make good any resultant	
				consequential damage.	
				Stage 3	

	Engage t undertak remedial setting o building v	he fire engineer consultant to e progressive inspection of works and provide a report ut compliance with the work undertaken at stage 2.	

Duration of this Order

- 9. This Order remains in force until it is revoked by the Secretary.
- 10. This Order is given on the date that is listed above in accordance with section 67 of the Act.

Matthew Whitton Assistant Building Commissioner Building and Construction Compliance NSW Fair Trading Department of Customer Service

Reasons for Building Work Rectification Order

- 1. These Reasons for Order are with respect to the Order dated 28 September 2023 issued to **JKN Hills Pty Ltd (ACN 159 864 089)** under the *Residential Apartment Buildings (Compliance and Enforcement Powers Act 2020* (the **Order**). These Reasons for Order adopt the Background to the Order and any definitions within the Order, unless otherwise specified in the Reasons for Order.
- 2. I, Matthew Whitton, have formed a reasonable belief that the Development has serious defects.
- 3. I have formed this belief after reviewing:
 - (a) An inspection report dated 25 July 2023 prepared by authorised officers of the Department, who conducted an inspection of the Development pursuant to s 20 of the Act in the Building on 19 July 2023;
 - (b) The Hills Shire Council Fire Safety order dated 3 August 2023.
- 4. My belief is also based upon the following matters, set out in Table 3. I note that Column 1 of Table 3 refers to the Serious Defect with corresponding numbering that appears in Table 1 and 2 of the Order, located as described in the corresponding Column 2 of Table 1 or 2.

Table 3 – B	asis of reas	onable belief	f as to serious	defects
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Serious Defect Reference No.	Building element in which serious defect has been identified	Defect	Reason why defect is a serious defect	Applicable approved plan, Code or Australian Standard	Consequences of serious defect
1.	Fire safety system	Fire doors do not self-close and do not latch appropriately when closed	A fire door should self- close and properly latch to form a seal when closed to prevent the spread of smoke and fire.	The defective installation of the fire doors demonstrates a failure to comply with the Australian Standard AS 1905.1-2015 Components for the protection of openings in fire-resistant	Fire could spread through open/unsealed fire doors, creating a risk of injury or death to occupants during fire.

		walls. Part 1: Fire-resistant	
		door sets Section 2 Design	
		Requirements 21 General	
		Poquiromonte 213 Solf	
		alocure and colf latebing	
		"The deerest shall be salf	
		The doorset shall be sett-	
		closing and all doorsets	
		other than sliding doorsets	
		shall be self-latching."	
		2.1.4.3 Self-closing, which	
		sets:	
		"Fire doorsets shall be self-	
		closing. The self-closing	
		device shall close the door	
		from any angle of swing.	
		Automatic doorsets	
		incorporating permissible	
		variation hold-open devices	
		shall revert to self-closing	
		on operation of a sensing	
		device installed in	
		accordance with the	
		requirements of Clause 5.6.3	
		or, in the event of power	
		failure to the hold-open	
		device, the leaf or leaves	
		fail-safe to the closed	
		position.	
		NOTE: Self-closing devices	
		should be of a quality	
		capable of withstanding the	
		anticipated use (see AS	
		4145 5 and AS 5007) "	

		Avetralian Standard	
		Australian Standard	
		1905.1:2015 appears as a	
		standard referenced in the	
		BCA Volume One, Part C3	
		Protection of openings,	
		Deemed-to-Satisfy	
		provision C3.4 Acceptable	
		methods of protection.	
		which states:	
		"(a) Where protection is	
		required doorways windows	
		and other openings must be	
		protected as follows:	
		(i) Doorways	
		(1) Doorways —	
		(A) Internat of external wall-	
		welling sprinklers as	
		appropriate used with doors	
		that are self-closing or	
		automatic closing; or	
		(B) –/60/30 fire doors that	
		are self-closing or automatic	
		closing."	
		C3.5 Doorways in fire walls,	
		which states:	
		"(a) The aggregate width of	
		openings for doorways in a	
		fire wall, which are not part	
		of a horizontal exit. must not	
		exceed $\frac{1}{2}$ of the length of	
		the fire wall, and each	
		doorway must be protected	
		by_	
		(i) 2 fire doors or fire	
		chuttore and an apph side of	
		the deerway each of which	
		the doorway, each of which	

		has an FRL of not less than	
		1/2 that	
		required by Specification	
		C11 for the fire well execut	
		that each dear ar shutter	
		that each door or shutter	
		must have an insulation level	
		of	
		at least 30; or	
		(ii) a fire door on one side	
		and a fire shutter on the	
		other side of the doorway,	
		each of which complies with	
		(i); or	
		(iii) a single fire door or fire	
		shutter which has an FRL of	
		not less than that required	
		by Specification C1.1 for the	
		fire	
		wall except that each door	
		or shutter must have an	
		insulation level of at least	
		20	
		(b) A fire deer or fire abutter	
		required by (a)(i), (ii) or (iii)	
		must be sett-closing, or	
		automatic closing in	
		accordance with	
		(c) and (d).	
		C3.7 Protection of	
		doorways in horizontal	
		exits, which states:	
		"(a) A doorway that is part of	
		a horizontal exit must be	
		protected by either —	
		(i) a single fire door that has	
		an FRL of not less than that	

		required by Specification	
		C1.1 for the fire wall except	
		that the door must have an	
		insulation level of at least	
		30: or	
		(ii) in a Class 7 or 8 building	
		-2 fire doors, one on each	
		side of the doorway each	
		with an FRI of not less than	
		1/2 that required by	
		Specification C11 for the fire	
		wall except that each door	
		must have an insulation level	
		of at	
		least 30	
		(b) Each door required by (a)	
		(b) Each door required by (a)	
		automatic closing in	
		accordance with the	
		following:	
		(i) The automatic closing	
		(I) The automatic-closing	
		by the estivation of a smaller	
		by the activation of a shoke	
		detector, or any other	
		delector	
		deemed suitable in	
		accordance with AS 1670.1 If	
		smoke detectors are	
		unsuitable in the	
		atmosphere, installed	
		in accordance with the	
		relevant provisions of AS	
		1670.1 and located on each	
		side of the fire wall not more	
		than	
		1.5 m horizontal distance	
		from the opening.	

				(ii) Where any other required suitable fire alarm system, including a sprinkler system (other than a FPAA101D system) complying with Specification E1.5, is installed in the building, activation of the system in either fire compartment separated by the fire wall must also initiate the automatic- closing operation."	
2.	Fire safety system	Fire doors have been installed with excessive gaps around the door	Excessive gaps will allow smoke and fire to penetrate through.	The defective installation of the fire doors demonstrates a failure to comply with the Australian Standard AS 1905.1-2015 Components for the protection of openings in fire-resistant walls, Part 1: Fire-resistant door sets, which provides: "5.5 Clearances Clause 5.5.2 Sill and floor finish: Clearances between the bottom of all door leafs and the floor shall be as follows (a) Between the leaf and the top of non any floor covering- not less than 3mm and not more than 10mm.	Fire could spread through unsealed fire doors, creating a risk of injury or death to occupants during fire.

				 (b) Between the leaf and the top of the non- combustible sill- (i) not more than 10mm where there is no combustibles floor covering; and (ii) not more than 25mm where there is no combustible floor covering present." 	
3.	Fire safety system	The egress pathway from the fire isolated stairways is less than 1m in width.	So that occupants can safely evacuate the building, paths of travel to exits must have dimensions appropriate to the number, mobility and other characteristics of occupants and the function or use of the building. Reducing the width of egress path delay the evacuation of the occupants.	The insufficient width of the exit path of travel demonstrates the failure to comply with BCA 2015 D1.6 which provides: "In a required exit or path of travel to an exit- (a) The unobstructed height throughout must be not less than 2m, except the unobstructed height of any doorway may be reduced to not less than 1980mm; and (b) The unobstructed width of each exit or path of travel to an exit except for doorways, must be not less than- (i) 1m; or"	In case of fire, evacuation may be delayed due to reduced egress pathway width.

4.	Fire safetv	The egress from	A fire exit should be free	The defective installation of	The threshold step
	svstem	the fire isolated	of trip hazards to allow	the fire doors demonstrates	creates a trip hazard
		stairway contains a	safe evacuation of	a failure to comply with	that may cause injury
		threshold ramp and	residents and attendance	BCA 2015 Part D Clause	during evacuation or
		steps exceeding	of fire brigade personnel	D2.15 which provides:	attendance of fire
		190mm			brigade personnel
				"The threshold of a doorway	Silgues percentier
				must not incorporate a step	
				or ramp at any point closer	
				to the doorway than the	
				width of the door leaf	
				unless —	
				(a) in patient care areas in a	
				Class 9a health-care	
				building, the door sill is not	
				more than 25 mm above the	
				finished floor level to which	
				the doorway opens: or	
				(b) in a Class 9c building, a	
				ramp is provided with a	
				maximum gradient of 1.8 for	
				a maximum height of 25 mm	
				over the threshold: or	
				(c) in a building required to	
				be accessible by Part D3	
				the doorway —	
				(i) opens to a road or open	
				space: and	
				(ii) is provided with a	
				threshold ramp or step ramp	
				in accordance with AS	
				1428.1; or	
				NSW D2.15(d).(e)	
				(d) in other cases —	
				(i) the doorway opens to a	
				road or open space, external	

		stair landing or external balcony; and (ii) the door sill is not more than 190 mm above the finished surface of the ground, balcony, or the like, to which the doorway opens"	

5.	Fire safety	There are unsealed	Service penetrations	The unsealed	Fire and smoke could
	system	penetrations	through a fire rated wall	penetrations	spread through
		through a fire rated	should be sealed to	demonstrate a failure to	unsealed penetrations,
		wall and floor	prevent the spread of	comply with Doomod to	creating a risk of iniurv
			smoke and fire	Satisfy provision C3 15	or death to occupants
				Openings in floors and	during fire.
				openings in noors and	
				PCA 2015 Volume One	
				bCA 2015Volume One	
				which states:	
				"(a) Where a service passes	
				through —	
				(i) a floor that is required to	
				have an FRI with respect to	
				integrity and insulation: or	
				(ii) a ceiling required to have	
				a resistance to the incinient	
				spread of fire the service	
				must be installed in	
				accordance with (b)	
				(b) A service must be	
				protected —	
				(i) in a building of Type A	
				construction. by a shaft	
				complying with Specification	
				C1.1; or	
				(ii) in a building of Type B or	
				construction, by a shaft that	
				will not reduce the fire	
				performance of the building	
				elements it penetrates; or	
				(iii) in accordance with	
				C3.15.	
				(c) Where a service passes	
				through a floor which is	
				required to be protected by	
				a fire-protective covering,	

		the penetration must not	
		of the covering."	
		And	
		Australian Standard AS	
		4072.1-2005 which states:	
		"Scope and General	
		1.1 Scope	
		This standard sets out	
		minimum requirements for	
		the construction, installation	
		and application of fire	
		resistance tests to scaling	
		(a) Around penetrations	
		through separating building	
		elements that are required	
		to have a fire resistance	
		level (FRL). Or , if applicable	
		, a resistance to the incipient	
		spread of fire; and	
		(D) At control joint between	
		required to have a fire	
		resistance level (FRL)"	

6.	Fire safety system	There are combustible materials within the fire isolated stair	A fire isolated stair must be appropriately constructed of fire rated material to achieve the requisite FRL	The construction using combustible material demonstrates a failure to comply with the BCA 2015 Clause C1.10 Fire hazard properties which provides: "(a) The fire hazard properties of the following linings, materials and assemblies in a Class 2 to 9 building must comply with Specification C1.10: (i) Floor linings and floor coverings. (ii) Wall linings and ceiling linings. "	The fire isolated stair does not meet the appropriate FRL, creating a risk of rapid spread of fire.
7.	Fire safety system	There is an unsealed penetration into the fire pump room	Service penetrations through a fire rated wall should be sealed to prevent the spread of smoke and fire	The unsealed penetrations demonstrate a failure to comply with Deemed-to- Satisfy provision C3.12 Openings in floors and ceiling for services from the BCA which states: "(a) Where a service passes through— (i) a floor that is required to have an FRL with respect to integrity and insulation; or (ii) a ceiling required to have a resistance to the incipient spread of fire, the service must be installed in accordance with (b).	Fire and smoke could spread through unsealed penetrations, creating a risk of injury or death to occupants during fire.

		(b) A service must be	
		protected -	
		(i) in a building of Type A	
1		(i) In a building of Type A	
1		construction, by a shart	
1		complying with Specification	
1		C1.1; or	
1		(ii) in a building of Type B or	
1		construction, by a shaft that	
1		will not reduce the fire	
1		performance of the building	
1		elements it penetrates; or	
		(iii) in accordance with	
		C3.15.	
1		(c) Where a service passes	
1		through ugh a floor which is	
1		required to be protected by	
		a fire-protective covering	
		the penetration must not	
		roduce the fire performance	
		of the severing "	
		of the covering.	
		And Australian Standard	
		And Australian Standard	
1		AS 4072.1-2005 which	
1		states:	
1		"Scope and General	
		1.1 Scope	
		This standard sets out	
l l		minimum requirements for	
1		the construction, installation	
		and application of fire	
l .		resistance tests to scaling	
1		systems-	
l l		(a) Around penetrations	
l l		through separating	
l l		huilding elements	
1		that are required to	
		 through ugh a floor which is required to be protected by a fire-protective covering, the penetration must not reduce the fire performance of the covering." And Australian Standard AS 4072.1-2005 which states: "Scope and General 1.1 Scope This standard sets out minimum requirements for the construction, installation and application of fire resistance tests to scaling systems- (a) Around penetrations through separating building elements that are required to 	

				have a fire resistance level (FRL). Or, if applicable, a resistance to the incipient spread of fire; and (b) At control joint between building elements that are required to have a	
				fire resistance"	
8.	Fire safety system	Smoke dampers have not been installed in the lobby relief shaft	Smoke dampers must be installed to prevent the spread of smoke and fire within ventilation shafts	The absence of smoke dampers demonstrates a failure to comply with BCA 2015 Clause E2.2 which provides: "An air-handling system which does not form part of a smoke hazard management system in accordance with Table E2.2a or Table E2.2b and which recycles air from one fire compartment to another fire compartment or operates in a manner that may unduly contribute to the spread of smoke from one fire compartment to another fire compartment to another fire compartment must (i) be designed and installed to operate as a smoke control system in accordance with AS/NZS 1668.1; or	Fire and smoke could spread through the relief shaft, causing a risk of injury or death.

		(ii) (A) incorporate smoke	
		dampers where the air-	
		handling ducts penetrate	
		any elements separating	
		the fire compartments	
		served: and	
		(B) be arranged such that	
		the air-handling system	
		is shut down and the	
		smoke dampers are	
		activated to close	
		automatically by smoke	
		detectors complying with	
		clause 4 10 of AS/NZS	
		1668 1: and for the	
		nurnoses of this	
		provision each sole-	
		occupancy unit in a Class	
		2 or 3 building is treated	
		as a separate fire	
		compartment	
		(c) Miscellaneous air-	
		handling systems covored by	
		Soctions 5 and 11 of AS/NIZS	
		1669 1 corving more than one	
		fire compartment (other than	
		a corport vontilation evotor)	
		a carpark ventilation system)	
		and not forming part of a	
		system must comply with	
		that Section of the	
		(a) A SMOKE detection	
		system must be installed in	
		accordance with Clause 5 of	
		Specification E2.2a to	
		operate AS/NZS 1668.1	

				systems that are provided for zone smoke control and automatic air pressurisation for fire-isolated exits." AS 1668.1-1998 is referenced in the above clause.	
9.	Fire safety system	Ventilation grilles have been installed without fire dampers and are blocked	Fire dampers must be installed to prevent the spread of smoke and fire within ventilation shafts	The absence of fire dampers demonstrates a failure to comply with BCA 2015 Clause E2.2 which provides: "An air-handling system which does not form part of a smoke hazard management system in accordance with Table E2.2a or Table E2.2b and which recycles air from one fire compartment to another fire compartment or operates in a manner that may unduly contribute to the spread of smoke from one fire compartment to another fire compartment to another fire compartment another fire compartment another fire compartment with another fire compartment must (i) be designed and installed to operate as a smoke control system in accordance with AS/NZS 1668.1; or (ii) (A) incorporate smoke dampers where the air- handling ducts penetrate any elements separating	Fire and smoke could spread through the relief shaft, causing a risk of injury or death.

		the fire compartments	
		served; and	
		(B) be arranged such that	
		the air-handling system	
		is shut down and the	
		smoke dampers are	
		activated to close	
		automatically by smoke	
		detectors complying with	
		clause 4.10 of AS/NZS	
		1668.1; and for the	
		purposes of this	
		provision, each sole-	
		occupancy unit in a Class	
		2 or 3 building is treated	
		as a separate fire	
		compartment.	
		(c) Miscellaneous air-	
		handling systems covered by	
		Sections 5 and 11 of AS/NZS	
		1668.1 serving more than one	
		fire compartment (other than	
		a carpark ventilation system)	
		and not forming part of a	
		smoke hazard management	
		system must comply with	
		that Section of the	
		Standard.	
		(d) A smoke detection	
		system must be installed in	
		accordance with Clause 5 of	
		Specification E2.2a to	
		operate AS/NZS 1668.1	
		systems that are provided	
		for zone smoke control and	
		automatic air pressurisation	
		for fire-isolated exits."	

				AS 1668.1-1998 is referenced in the above clause.	
10.	Structural	The concrete slabs have moved laterally and vertically and show evidence of spalling. There is not fire protection on dowel between slabs.	The amount of tolerable gaps between the concrete slabs has not been mentioned in the approved drawing and the absence of proper joints and fillers between the gaps of concrete slab.as per AS 3600 Section 19.1.4.	The significant movement of the concrete slabs demonstrates a failure to comply with Structural Drawing no S0715 Rev D dated 14/10/2016 by Australian Consulting Engineers Drawing title " Basement 1 Section Sheets 6" The absence of proper joints and fillers between the gaps of concrete slab demonstrates a failure to comply with AS 3600 Section 19.1.4 which provides the function of a filler with respect to different conditions.	Widening of the gaps between the concrete slabs might spread fire and smoke among the floors. The serviceability of the driveway and parking of vehicles might be hampered due to vertical movement of joint. This may make the structure not fit for its intended purpose.
11.	Fire safety system	The hydrant pump room is accessed via the fire isolated stairway and discharges to podium level.	Fire isolated egress from a fire pump room should be to an open space, not the podium level of the building.	The improper exit demonstrates a failure to comply with AS 2419.1- 2005 Section 6 Clause 6.4.2 which provides: "Internal pumprooms Pumprooms located within a building shall have- (a) A door opening to a road or open space, or a door opening to	Inefficient access to the fire hydrant room (noting its location) will hinder the ability of the fire service to fight a fire efficiently and effectively.

				fire –isolated	
				passage or stair	
				which lead to a road	
				or open space:"	
12.	Fire safetv	The sprinkler	A sprinkler system should	The improper access point	Inefficient access to
	system	system is accessed	be directly accessible	to the sprinkler system	the fire sprinkler room
		via the fire control	from a road or open space.	demonstrates a failure to	(noting its location) will
		room.		comply with BCA 2015	hinder the ability of the
				Specification E1.5 Clause 6	fire service to fight a
				which provides:	fire efficiently and
					effectively.
				"6. Sprinkler valve	-
				enclosures	
				(a) Sprinkler alarm	
				valves must be located in a	
				secure room or enclosure	
				which has direct egress to a	
				road or open space.	
				(b) All sprinkler valve	
				rooms and enclosures must	
				be secured with a system	
				suitable for use by the fire	
				brigade"	
13.	Fire safety	Goings and risers	The inconsistent goings	The inconsistent goings and	During an evacuation, a
	system	in the fire isolated	and risers present a trip	risers demonstrate a failure	person could trip,
		stair have	hazard for evacuating	to comply with BCA 2015	causing injury and
		inconsistent	persons and attending fire	Part D2 Clause D2.13 which	delaying evacuation
		dimensions and are	brigade personnel.	provides:	
		outside the			
		permissible range		"(a) A stairway must	
				have —	
				(i) not more than 18 nor	
				less than 2 risers in each	
				flight; and	
				(ii) except as permitted	
				by (b) and (c), going (G), riser	
				(R) and quantity (2R + G) in	

		accordance with Table D2.13; and (iii) except as permitted by (b) and (c), goings and	
		risers that are constant throughout in one flight; and (iv) risers which do not	
		have any openings that would allow a 125 mm sphere to pass through	
		between the treads;"	

Consideration of written representations

- 5. On 28 August a notice of intention to issue a building work rectification order, including a draft copy of the Order, was served on the Developer, Local Council, Office of the Registrar General, Certifier and Owners Corporation.
- 6. The served parties were invited to provide written representations relating to the Order to the Department by 25 September 2023. The following submissions were received:
 - (a) From a representative of the Hills Shire Council on 21 September 2023, supporting the issue of the Order;
 - (b) From Fire Risk Solutions Pty Ltd, on behalf of the Owners Corporation, on 26 September 2023, and
 - (c) From Traxial Consulting, who have undertaken investigations in relation to the movement joint defect (serious defect 10).
- 7. In relation to the representations made by Fire Risk Solutions Pty Ltd on behalf of the Owners Corporation, amendments were requested to:
 - (a) The periods for compliance;
 - (b) The required specialisations of persons who could provide reports and confirm compliance of works;
 - (c) Enforcement actions in relation to this order, noting previous non-compliance, and
 - (d) Standards of performance.
- 8. I have considered those submissions and note the following:
 - (a) The periods for compliance have not been amended, noting the significant volume of work required to undertake rectification works. The interests of the Owners Corporation have the work completed quickly must be balanced with the volume of work required and the capacity of the Developer to arrange that work to be undertaken;
 - (b) The required specialisations have been amended where relevant;
 - (c) Enforcement is separate to the issue of this Order, and
 - (d) The standards of performance requested in the representations of Fire Risk Solutions are not appropriate for inclusion in the Order.

9. I am satisfied that the Developer has been given an opportunity to provide representations concerning the Order. In circumstances where the Developer has made no submissions in response to the draft, I am satisfied that it is appropriate to give the Order.

Why is it appropriate to give the Building Work Rectification Order?

- 10. Considering the potential consequences as outlined in my reasons and the order, I give greater weight to the seriousness of the Serious Defects identified and the associated failures to comply with the BCA and approved plans and the benefits arising from remediating the Serious Defects and I find that it is appropriate, in the exercise of my discretion, to make the Order to carry out the specified actions in the Order within the time specified in the Order.
- 11. I have considered all of the circumstances. I accept that the Order requires specified actions that are likely to be costly. I give this consideration moderate weight. However, the cost to the developer must be balanced against the benefit to the occupiers to be gained from identifying the specific building work that will eliminate the Serious Defects.
- 12. I am of the view that the periods above for Defect 1 through 13 (inclusive) are reasonable periods for compliance in all the circumstances for the specified actions required by the Order to be carried out. I have formed this belief balancing the risks that the serious defects pose against the period of time it will take to carry out the specified actions.

Attachment A

Residential Apartment Buildings (Compliance and Enforcement Powers) Act 2020.

3 Definitions

(1) In this Act –

approved plans, in relation to building work, means the following -

- (a) approved plans and specifications issued with respect to a construction certificate or complying development certificate for the building work under the *Environmental Planning and Assessment Act 1979*, together with any variations to those plans and specifications for the purposes of those certificates effected or approved in accordance with that Act,
- (b) regulated designs under the Design and Building Practitioners Act 2020,
- (c) any other plans prescribed by the regulations for the purposes of this definition.

Building Code of Australia has the same meaning as in the Environmental Planning and Assessment Act 1979.

Building Commissioner means the Building Commissioner referred to in section 61.

building element has the same meaning as in the Design and Building Practitioners Act 2020, and includes any element of a building that

is prescribed by the regulations for the purposes of this definition.

building product means any product, material or other thing that is, or could be, used in a building.

building work – see section 5.

building work rectification order – see section 33.

class of building means a building of that class as recognised by the *Building Code of Australia*.

completion, in relation to building work, means the date that the occupation certificate for the building or part of a building to which the building work relates was issued.

Department means the Department of Customer Service.

developer – see section 4.

expected completion amendment notice - see section 8.

expected completion notice – see section 7.

expected date – see section 7(2).

function includes a power, authority or duty, and exercise a function includes perform a duty.

occupation certificate means an occupation certificate issued under the Environmental Planning and Assessment Act 1979.

owners corporation for a strata scheme means the owners corporation for the strata scheme constituted under the *Strata Schemes Management Act 2015.*

prohibition order - see section 9.

rectification bond - see section 28.

residential apartment building means a class 2 building within the meaning of the *Building Code of Australia*, and includes any building containing a part that is classified as a class 2 component, but does not include any building or part of a building excluded from this definition by the regulations.

Secretary means the Secretary of the Department.

serious defect, in relation to a building, means —

- (a) a defect in a building element that is attributable to a failure to comply with the performance requirements of the *Building Code of Australia*, the relevant Australian Standards or the relevant approved plans, or
- (b) a defect in a building product or building element that
 - (i) is attributable to defective design, defective or faulty workmanship or defective materials, and
 - (ii) causes or is likely to cause
 - (A) the inability to inhabit or use the building (or part of the building) for its intended purpose, or
 - (B) the destruction of the building or any part of the building, or
 - (C) a threat of collapse of the building or any part of the building, or
- (c) a defect of a kind that is prescribed by the regulations as a serious defect, or
- (d) the use of a building product (within the meaning of the Building Products (Safety) Act 2017) in contravention of that Act.

stop work order – see section 29.

strata building means a building containing a lot or part of a lot that is the subject of a strata scheme.

strata plan has the same meaning as in the Strata Schemes Development Act 2015.

strata scheme has the same meaning as in the Strata Schemes Development Act 2015.

Note. The *Interpretation Act* 1987 contains definitions and other provisions that affect the interpretation and application of this Act. (2) Notes included in this Act do not form part of this Act.

4 Meaning of "developer"

For the purposes of this Act, a *developer*, in relation to building work, means any of the following persons, but does not include any person excluded from this definition by the regulations —

- (a) the person who contracted or arranged for, or facilitated or otherwise caused, (whether directly or indirectly) the building work to be carried out,
- (b) if the building work is the erection or construction of a building or part of a building the owner of the land on which the building work is carried out at the time the building work is carried out,
- (c) the principal contractor for the building work within the meaning of the Environmental Planning and Assessment Act 1979,
- (d) in relation to building work for a strata scheme the developer of the strata scheme within the meaning of the Strata Schemes Management Act 2015,
- (e) any other person prescribed by the regulations for the purposes of this definition.

6 Act applies only to residential apartment building work

- (1) The exercise of any function under this Act applies only to building work in respect of a residential apartment building that -
 - (a) is or was authorised to commence in accordance with a construction certificate or complying development certificate issued under the *Environmental Planning and Assessment Act* 1979, or is required to be authorised by a construction certificate or complying development certificate, and
 - (b) has not been completed or has been completed within the period of 10 years before the exercise of that function.
- (2) The regulations may provide that a specified provision, or specified provisions, of this Act extend to other classes of buildings (within the meaning of the *Building Code of Australia*).

Design and Building Practitioners Act 2020.

6 Building elements

- (1) For the purposes of this Act, building element means any of the following
 - (a) the fire safety systems for a building within the meaning of the Building Code of Australia,
 - (b) waterproofing,
 - (c) an internal or external load-bearing component of a building that is essential to the stability of the building, or a part of it (including but not limited to in-ground and other foundations and footings, floors, walls, roofs, columns and beams),
 - (d) a component of a building that is part of the building enclosure,
 - (e) those aspects of the mechanical, plumbing and electrical services for a building that are required to achieve compliance with the Building Code of Australia,
 - (f) other things prescribed by the regulations for the purposes of this section.
- (2) The regulations may exclude things from being building elements for the purposes of this Act.
- (3) In this section –

above grade wall means a wall above the level of the ground surrounding a building.

below grade wall means a wall below the level of the ground surrounding a building.

building enclosure means the part of the building that physically separates the interior environment of the building from the exterior environment, including roof systems, above grade and below grade walls (including windows and doors).