
From: Advanced Air Repairs
Sent: Monday, 27 August 2018 7:28 AM
To: Policy
Subject: Consultation Paper – July 2018

Dear Minister Kean

In regards to Question 11 of your recent Consultation paper in regards to removing licensing in 13 categories. I write to you in opposition to this proposal. Currently, 1 thing that we, as qualified tradesman rely on, as a sign that we are qualified to carry out the works asked of us, is this license.

In the age of Facebook and social media, people are going to these forms of media for reviews and information. As these sites are unregulated there are a lot of false and misleading claims of "quality workmanship" and "qualified technicians" where the consumer may believe they are doing their due diligence to find out later the reviews are misleading. Although the license does not directly eliminate this, it can go a lot further to ensuring the customer they have a qualified tradesman. The license can be also taken from someone who has consistently mislead the trust of the consumer.

Rather than remove the license, promote the need to use licensed tradespeople. This could go a long way to the repair of the poor image NSW fair trading has earned with the trades.

Although this policy does not affect my trade, I can see from the lack of recent action from the governing bodies this would only reduce the quality of works further.

Best Regards,