# Are you unsure who to complain to about the NDIS?

There is no wrong door.

If you call any of our offices we will help you get to the right place.

## Option one:

I’m not happy with the provider of my disability supports.

Call the **NSW Ombudsman** on 1800 451 524.

Email: nswombo@ombo.nsw.gov.au.

Website: ombo.nsw.gov.au.

## Option two:

I’m not happy with the NDIA’s actions.

Call the **Commonwealth Ombudsman** on 1300 362 072.

Email: ombudsman@ombudsman.gov.au.

Website: ombudsman.gov.au.

## Option three:

I’m not happy with a producer or services I bought.

Call the **NSW Fair Trading** on 13 32 20.

Website: Fairtrading.nsw.gov.au.

This is a joint production by the NSW office of Fair Trading, the Commonwealth Ombudsman and the NSW Ombudsman.

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